

Chariots Reservation Form

FULL NAME _____
 ADDRESS _____

 _____ POST CODE _____
 TEL (HOME) _____ TEL (BUSINESS) _____
 DATE OF BIRTH _____ NATIONALITY _____
 OCCUPATION _____ EMPLOYER _____
 DRIVING LICENCE NO. _____

ADDITIONAL DRIVERS

NAME _____ AGE _____
 NAME _____ AGE _____

REMEMBER ALL DRIVERS MUST PRODUCE THEIR LICENCES AT THE START OF HIRE

VEHICLE TYPE REQUIRED _____
 _____ FOR UK _____ EUROPE _____ EIRE _____
 _____ _____ _____

DATES FROM _____ TO _____
 COUNTRIES TO BE VISITED _____
 NO IN PARTY _____ ADULTS _____ CHILDREN AND AGES _____
 SPECIAL REQUIREMENTS _____

DEPOSIT OF £200.00 is REQUIRED TO ENSURE BOOKING

I ENCLOSE A CHEQUE FOR £ _____

PLEASE DEBIT MY CREDIT/DEBIT CARD (PLEASE TICK)
 SWITCH _____ ACCESS _____ VISA _____
 _____ _____ _____

CARD NUMBER _____
 CARD HOLDER'S NAME _____
 CARD HOLDER'S SIGNATURE _____

ISSUE No. _____ START DATE _____ EXPIRY DATE _____
 _____ _____ / _____ / _____

THE ADDRESS GIVEN MUST CORRESPOND WITH THE CREDIT CARD COMPANY'S RECORDS TO ENABLE US TO GAIN AUTHORITY TO DEBIT YOUR ACCOUNT

I CONFIRM AND ACCEPT THE CONDITIONS OF HIRE AND UNDERSTAND THE DEPOSIT IS NOT REFUNDABLE IN THE EVENT OF CANCELLATION

SIGNED _____ DATE _____

ADDITIONAL DECLARATION FOR EUROPEAN AND IRISH USE

I DECLARE THE INFORMATION I HAVE GIVEN ON THIS FORM IS CORRECT AND I AGREE TO ACCEPT AND COMPLY WITH THE TERMS AND CONDITIONS OF AA 5 STAR SERVICE AS SET OUT IN THE 5 STAR TRAVEL PACK ISSUED ON ACCEPTANCE OF MY APPLICATION.

SIGNED _____ DATE _____

MOTORHOME EXTRAS FOR HIRE
 PLEASE TICK BOXES FOR REQUIREMENTS

- G.P.S (EUROPE) £35 PER WEEK
(MAX CHARGE £135)
- G.P.S (UK 7& IRELAND) £30 PER WEEK
(MAX CHARGE £120)
- CYCLE RACK (HOLDS 4 BIKES) £25 PER HIRE
FREE IF 3 BIKES ARE HIRED
- ADULT BIKE INC. HELMET/SECURITY CHAIN LOCK £20 PER WEEK
(MAX CHARGE £60)
- CHILD BIKE INC. HELMET £15 PER WEEK
(MAX CHARGE £45)
- GAS BBQ £10 + GAS BOTTLE £7.50 PER WEEK
- TOWEL PACK £6 PER RENTAL
(1 BATH TOWEL & 2 HAND TOWELS)
- FOLDING TABLE £4 PER WEEK
- CHAIR (1) £1 PER WEEK

PRICES SUBJECT TO VAT

OTHER REQUIREMENTS - PLEASE DETAIL BELOW - PRICES ON APPLICATION

MEETING AT AIRPORT

REQUIRED?	YES/NO at	_____
AIRLINE _____	FLIGHT No.	_____
ARRIVAL TIME _____	DATE	_____
ARRIVAL AIRPORT STOP OVER REQUIRED?	YES/NO at	_____
LONDON STOP OVER REQUIRED?	YES/NO at	_____
DATES REQUIRED _____		
FREE CAR STORAGE AT SECURE COMPOUND	YES/NO	

ADDITIONAL INSURANCE (please tick)

CONTINENTAL INSURANCE INCLUDES AA 5-STAR VEHICLE COVER AND GREEN CARD

COMPULSORY FOR ALL VEHICLES REQUIRING CONTINENTAL EUROPE OR IRISH USE
PER VEHICLE
£140.00 +VAT PER FIRST TWO WEEKS
£40.00 +VAT PER ADDITIONAL WEEK OR PART THEREOF

Chariots LTD TERMS & CONDITIONS OF BUSINESS

(PLEASE RETAIN FOR YOUR REFERENCE)

Drivers – Vehicles are right hand drive with manual transmission. There is no restriction on number of persons who may drive provided they meet the criteria below.

DRIVER QUALIFICATIONS – These are mandatory for all potential drivers.

1. Age. Drivers must be between the age of 25 & 70. Consideration will be given to drivers outside this age band provided we are consulted in advance and we are able to obtain cover from our insurers. An additional premium may be required in advance.
2. Drivers licence. We require the production, at the start of the hire, of a currant, full, domestic licence.

3. At least 3 years driving experience.

4. Satisfactory completion of our insurance questionnaire at the start of the hire covering medical history, driving convictions, insurance refusals or loading and driving convictions. If you are in any doubt as to an ability to comply with insurers requirements contact us in advance with full details.

PLEASE NOTE: No refund will be allowable if at the start of the hire no driver in the party can comply with above conditions.

INSURANCE – Our hire fee includes vehicle insurance, for British mainland travel only. LLI will not limit liability in the case of damage above cab height and roof damage. If any accident occurs which is the fault of the hirer.

Chariots reserves the right not to supply a replacement vehicle if said accident was caused by recklessness or negligence by the hirer. A further damage deposit will be required and additional insurance premium in the sum of £13.75 per day, plus VAT in the event of a replacement being supplied. A damage deposit of £1,000.00 is required at the start of the hire to cover any damages or expenses against the vehicle not covered by insurance. This deposit must take the form of cash, signed travellers cheques or an authorised credit card slip. This deposit is fully refunded on the return of the vehicle in satisfactory condition. All clients travelling from mainland Britain to Europe must have adequate Personal Accident Insurance at the start of the hire to cover the full period abroad. Evidence of such will be required before the hire can commence.

EUROPEAN RECOVERY INSURANCE (ERI) - ERI is mandatory for all vehicles during the period they will be travelling outside mainland Britain. This provides a bail bond for Spain, Green Card and for the supply of a replacement vehicle or the repatriation to our depot of the passengers in the event of mechanical malfunction or accident. The supply of a replacement vehicle is subject to availability. In case of accident a further ERI premium is required; whoever is responsible for the accident. ERI is charged at the rate of £140.00 for the first 2 weeks and at the rate of £40.00 per week thereafter. All rates are subject to Value Added Tax. ERI is required in mainland Europe, Eire, Northern Ireland and all offshore islands. The rates above only cover countries in the European Community, Scandinavia, Switzerland and Austria. Please advise in good time if you intend to visit Eastern European countries or North Africa.

BREAKDOWN OR MALFUNCTION of – Chariots will Authorise refunds of up to £100.00 plus VAT without prior authority for necessary repairs provided a valid receipt, and wherever possible the faulty parts, are produced. Minor running repairs such as tyres, bulbs, oil and radio aerials are the responsibility of the hirer. (Chariots are not responsible for additional charges arising from breakdown or accident and our liability is limited to the replacement of the vehicle (subject to availability) or refund of hire charges for any days lost due to vehicle malfunction). All decisions regarding refunds are at the sole discretion of Chariots. The hires attention is drawn to the need for engine fluid levels to be checked on a daily basis and the vehicle to be used in the manner for which it is intended.

RESERVATIONS – Complete our booking form and return it, together with £200.00 deposit to Chariots (or an approved agent). You may also make a reservation by telephone during office hours.

PAYMENT For HIRE- The balance of hire charges must be paid six weeks prior to the start of the hire or at the time of booking if later. If the balance is not paid when due, Chariots reserves the right to cancel the booking and the deposit is forfeited.

PAYMENT METHOD – Payment will be accepted in cash, travellers cheques, bank transfer (contact us for details) personal cheque, debit and credit card. We accept Switch, Visa and MasterCard only. We require 5 working days to clear a personal cheque unless guaranteed by a banker's card.

CANCELLATION OR NO SHOW 8-6 weeks before the start of the hire = loss of deposit. 6-4 weeks before the start of the hire = 20% + vat of rental. 4-2 weeks before the start of the hire = 30% + vat of rental. 2 weeks or less or no-shows = 100% of rental. Late returns that have not been pre-arranged will be charged at a minimum of £125+ VAT per day or part thereof.

VEHICLE COLLECTION & RETURN – If a hirer fails to arrive on the day on which the hire commences and the booking is paid for, Chariots will not allow the rental to be extended unless the vehicle is available. In

the event of extension the appropriate daily rate will be added to the hire fee. The onus is on the hirer to advise us if there is to be a delay on collection, delays of over 48 hours may result in the vehicle being re-let in which case Chariots will accept no liability for any inconvenience caused. Late returns cannot be considered unless Chariots has been advised of, and agreed a delay or an extension. It is also subject to the practicality of the payment of the extended hire period before it commences. Failure to advise will invalidate insurance and may result in criminal prosecution of the driver. Agreed late returns are charged at the appropriate daily rate. Late returns that have not been agreed will be charged at £125.00 per day, or part thereof.

DEFINITION OF START & COMPLETION OF HIRE – All hires start at 14:00 hours on the day the hire commences and all returns are to be completed by 11:00 hours. We can sometimes alter these times, by prior agreement.

RETURN PROCEDURE – At the conclusion of the hire the vehicle will be checked in and any damage, not present at the start of the hire, will be noted, the hirer will be asked to sign a form stating that no accidents have taken place, involving the hire vehicle, during the period on hire. All hirers are asked to return vehicles in a clean and tidy condition as failure to do so may incur an additional charge for cleaning. Failure to empty waste from the toilet cassette will incur of an additional charge of £40.00.

DELAYS at the START of the HIRE – Chariots will endeavour to ensure all hires commence at the agreed time. Certain circumstances may prevent this taking place and Chariots admits no liability in this connection except to the limit of refund of hire hours or days lost.

AVAILABILITY – Chariots reserves the rights to offer alternative models with equivalent or similar specifications to those advertised or booked.

VALUE ADDED TAX – All prices shown, are inclusive of VAT at the rate prevailing, currently 20%.

GENERAL CONDITIONS – No servant or agent of the Company has the right to vary these conditions and no representative, other employee or agent is authorised to commit the Company to any liability whatsoever. The Company will not be responsible for any statement or representation unless signed by a duly authorised member of staff. All figures in our brochure and details of vehicles are given to assist with general information and do not form part of any binding contract. Hirers should advise if they intent to travel to areas of extreme cold as it is possible the gas, water and diesel fuel may freeze.

OUR COMMITMENT TO YOU – All payments are held in our trust account and are safeguarded in the event of the Company ceasing to trade. Your funds, except for booking deposits, will not be transferred to our account until the hire commences; when you will be asked to sign a certificate of authorisation. We maintain all vehicles to the highest standard but recognise that mechanical failure may occur. Every vehicle is covered by breakdown insurance and we will do our utmost to resolve and problems that may arise. Should the vehicle fall short of the standard you require please inform us immediately and we will take whatever steps are necessary to resolve the problem. Our fleet consists of several different types in each class and our website is only intended to illustrate the general layout, it may vary from type to type and our brochure/website does not form the basis of a contract. Every vehicle will have the equipment stated however.

Our prices are inclusive of unlimited mileage, gas, toilet chemical and mainland British insurance.

Our fuel policy is for the vehicle to leave us with a full fuel load of diesel and returned with a full tank. If the vehicle is not returned, a charge of £2.00 per litre will be charged.